

Registering with the Access Code

1. In your browser, type and go to <http://ilrn.com>. This is the iLrn Front Porch.
2. Click **First Time Users**.
3. Since you are new, the '**Find Your School**' page will open.
 - a. In the **School Name** box, type '**Purdue**'; then click **Search**. A list of schools will appear on the right.
 - b. Click on **Purdue University (West Lafayette, IN)**.
4. When the registration page appears, type the **Access Code** for your section (which was announced in class). The access code is case sensitive, so type it exactly as it was given (all upper case).
5. Follow the instructions on entering your **Purdue email address** as your login.
6. Click **Submit**.

Completing the Registration Form: Creating a Password and Contact Information

1. Create your iLrn password. Be sure to make your password simple and memorable, but not too easy to guess. Also be sure to write down your password in a safe place.
2. Fill in contact information. Type the appropriate information in all fields. All fields marked by an asterisk must be filled in.
3. When all information has been entered, click **Register and Enter iLrn**. You are then taken to your home page.

Subsequent Logins

1. In your browser, type and go to <http://www.ilrn.com>.
NOTE: **Be careful in book marking** this web page. There are nine different web servers. These are denoted by 'bca1, bca2,..., bca9' somewhere in the web address that will appear as you are logging in. If you bookmark a specific server, it may end up being too busy and you may not be able log in to complete an assignment from time to time. Again, you do not want to go to the same server each time. Therefore, if you book mark the webpage, you should edit the bookmark to <http://www.ilrn.com>. To avoid this server issue completely you can also simply type in <http://www.ilrn.com> each time you log in to iLrn.
2. Click **Login**.
3. If the school name does not appear, then search for it as before through '**Find Your School**'.
4. Type in your **iLrn Login** and **Password**.
5. Click **Login**.

Completing an Online Homework

1. Click on the **My Assignments** page, which gives you a chart that presents Due Dates, Assignments, Course, and Scores.
2. On the My Assignments page, click the **Take** button for **HW 3** (this is the first one online).
3. On the screen that appears, click on **START**. The first problem of the quiz will then appear.
Note: At the top of the page are the following: a drop-down menu that allows you to skip among questions and that identifies which questions have been answered and unanswered; next/back arrows; help tab; and an end assignment link.
4. In the answer field, type your answer to **question 1**; then click **Submit**.

5. You will be given feedback on whether your answer is 'Correct' or 'Wrong'.
6. You may try to answer the question as many times as you like without penalty.
7. You can skip questions or go to the next question whenever you want.
8. Go to **question 2**, etc.
9. When you have solved all of the questions or want to come back to the assignment later, click **End Assignment**. In the box that appears, click on **End Assignment**.

Viewing Results of the Assignment

Immediately after ending a quiz, your score will be shown. Once the deadline for the HW has passed, this same page will show a Results chart, listing the overall score, each problem's score, and a view link to each problem. Click **View** for any question. That quiz question will appear, along with your answer and the correct answer.

Help and Technical Support

Help with your iLrn questions can be divided into content issues (how do I work this type of math problem), entering answers, and technical issues (I can't log in; my browser keeps locking up). Content issues can be asked in the Math Help Room (MATH 205), during your instructor's office hours, or via the Discussion board (see below). Questions concerning entering answers should be asked via the Discussion board, or using the iLrn help facilities (see below). Technical issues are handled by Professor Fabio Milner; MATH 812; milner@math.purdue.edu. Further, if you think you have submitted the correct answer but iLrn has counted it as incorrect, you must wait until after the quiz deadline, to view the correct answer. If your answer has indeed been incorrectly graded, you should then email the course coordinator. These questions will not be answered until after the quiz deadline. (Please note that iLrn has been used for several semesters and has never incorrectly graded a student's answer.)

On the MA 223 web page, there is a link to a Discussion board. A live, help assistant is available on Sunday, Tuesday and Thursday nights, from 8:00 p.m. till 10:00 p.m. The help assistant will also answer questions during off hours, but the response will not be immediate. Previously asked questions, and their answers, can also be viewed on the Discussion board.

Additionally, there are many available links on the iLrn web pages (Student Tour, iLrn Student's Quick Start Guide, etc.) as well as student technical support contacts (Phone 1-888-281-2990 Monday-Friday 10:00 a.m. – 9:00 p.m., or phone: 1-800-423-0563 Monday-Friday 8:30 a.m. – 6:00 p.m.) You can also email questions to: tl.support@thomson.com

If you have any difficulties using your own computer, you must use an **ITaP computer**, rather than miss any deadline.

Changing Sections

If you change sections, you will not need to re-register but just keep doing the online HW as you had. The course instructor will move your online HW scores to your new section at the end of the semester.

Helpful Hints

- (a) You must let each page load completely before clicking again, or the page may freeze.
- (b) You must use the **Submit** button to enter your answers. You may need to scroll on the page to find the **Submit** button.
- (c) If iLrn runs slowly on your computer, you should try using an ITaP computer.
- (d) When typing your answer to a problem, the mouse can move the cursor backwards, but not forwards. Use the arrow keys instead.
- (e) For interval notation, be sure to use $(-\infty$ or $\infty)$ when infinity is involved. Also, be sure to use \cup when there is more than one interval involved.
- (f) Don't round until you reach the final answer. Rounding early and often usually creates an incorrect answer.
- (g) When the instructions say to be sure to label your answer appropriately, it means to include $y' =$, $f'(x) =$, etc.
- (h) To raise the denominator of a fraction to a power, you must use the x^n key before entering the denominator.