MA 153 Online Homework iLrn/Thompson Now Course Key codes
Spring 2006

Course Key
SEE YOUR INSTRUCTOR FOR YOUR COURSE KEY CODE. IT IS SECTION SPECIFIC AND DIFFERENT FROM LAST SEMESTER

iLrn has changed its name to Thompson Now. They have also changed the way the website looks. It is still Ilrn. If you already have an iLrn account (i.e. you have taken a course that used iLrn in the past):

FOR STUDENTS WHO ALREADY HAVE AN I-LRN ACCOUNT:
    1) Login as normal
    2) Register for a Course
    3) Use the NEW Course Key (above)
    4) Click 'Back'
    5) Go to 'Assignments'

FOR STUDENTS WITH NO PREVIOUS ILRN ACCOUNT:

1. In your browser, type and go to http://www.ilrn.com , the iLrn / ThomsonNOW Welcome page.
2. On the left side of this page, under **New Users**, click **Create an Account**.
3. After the **Registering** page opens, click **Student**.
4. Follow the instructions to find your school: **Purdue University (West Lafayette, In)** and then click the **Continue** button.
5. Under the Course Key icon, click the button for 'My **instructor** gave me a code to register for a class'.
6. In the **Course Key** box, type the **Course Key** code (given above). The **Course Key** code is case sensitive, so type it exactly as it appears (all upper case). NOTE: the capital **E** goes in the smaller, leftmost box and the remainder of the code after the '-' goes in the second and larger box. Click **Continue.**
7. Enter your **entire valid email address** (this will also be your login for iLrn/ThomsonNOW)
8. **And** enter your password and contact information.
9. Read the **End User License Agreement**, select the '**I agree'** button, then click **Continue**.
10. Click **Start using ThomsonNOW** which takes you to your new personal **Home** page.

Subsequent Logins
1. In your browser, type and go to http://www.ilrn.com .
2. Under **Returning User**, click **Sign In**.
3. If the school name does not appear or is incorrect, then search for it as before.
4. Type in your entire **e-mail address** and **Password**, exactly as when you registered.
5. Click **Sign In**.

COMPLETING AN ONLINE HOMEWORK ASSIGNMENT
  Click on the **Assignments** page, which gives you a chart that presents Due Dates, Assignments, Course, and Scores.
1. On the Assignments page, click the **Take** button for **HW 1**.
2. On the screen that appears, click on **Click Start**. You are then taken to the assignment.

  Note: at the top of the page are the following: a drop-down menu that allows you to skip among questions and that identifies which questions have been answered and unanswered; next/back arrows; help tab; end assignment link; and a timer.
3. In the answer field, solve **question 1**; then click **Submit**.
4. Go to **question 2,** etc.

5. You can then also review the results details of your assignment, print out a problem, etc.

Help and Technical support

> **There is a wealth of on-line help and tech support. Check out the many available links on the iLrn/ThomsonNOW web pages, 'Get Started' link, etc.)**

Student Technical Support contacts:

Phone: 1-800-423-0563(choose option 2) Monday-Friday 7:30AM to 5PM.

Email: tl.support@thomson.com (usually responds within 48 hours)

Technical Support form: Click the Technical Support link at the bottom of the iLrn/ThomsonNOW page at http://www.ilrn.com.

When contacting Technical Support, please provide the following information:

1)First and Last Name
2)School (including which campus)
3)Operating Sytem
4)Browser
5)Content Access Code or textbook ISBN

<u>HINTS AND SUGGESTIONS – GETTING STARTED:</u>

1) When you have the **palette with the math symbols** to enter answers, the top row is actually a menu of choices. Click on the square root symbol and you will see a template for any root as a choice.

2) If you are having trouble with the **login name**, remember your login name is your email address. The whole email address you typed in when you registered.

For example, 'beststudent@purdue.edu' not just 'beststudent'.

3) How many times you attempt a problem or a whole assignment has **no effect or penalty on your grade.** Until the due date, you can try any problem or assignment as many times as you want. You can redo problems you miss as many times as you like and thus improve your grade. You can also print off problems and then work on them later. If you logout, the problems you missed will be regenerated with the numbers changed the next time you take the assignment.

4) ****Try using campus computer labs**. Some browsers and computers function better with the system than others. Also, slower dial-up connections will not likely work very well.

5) When you login to iLrn, on the 'Assignments' page in the 'score' column there is a 'details' link that will allow you to **view problems and your answers** for the assignments you have tried. The correct answer for the problem is <u>not</u> shown.

NOTE: **The details lists your answer <u>twice</u>**, so read that page carefully.

You are encouraged to use an **ITaP computer**.

Starting with lesson 3, you can receive live online help. There is a link to a discussion board from the MA 153 web page. The help person will be live Monday, Wednesday, and Friday nights from 8-10 pm. You should receive instant answers during these times. Do not expect immediate answers after 10pm, they won't occur. If you post a question during other times, she will respond as quickly as possible (usually the next day). She will not help you with the math but rather with inputting problems. You are also welcome to read other student questions to see if you have the same one and the previous reply.

There are iLrn hints and suggestions posted each week that you can print from the MA 153 web page. Please use these resources and read the suggestions to help you in your online adventure.