

## MA 152 – Online Homework iLrn/ThomsonNOW Course Key Code – for Registration & Getting Started

Note: This system used to be called iLrn, but is now called ThomsonNow. If you have used iLrn or ThomsonNow during a different semester, follow instructions in the box. If you never used iLrn or ThomsonNow, skip over the box.

### FOR STUDENTS WHO ARE REPEATING THE COURSE ONLY:

- 1) Login as normal
- 2) Register for a course
- 3) Use the new Course Key
- 4) Click 'Back'.
- 5) Go to 'Assignments'

### For those new to online homework in Math 152:

#### Registering with the COURSE KEY

1. In your browser, type and go to <http://www.ilrn.com> , the iLrn / ThomsonNOW Welcome page.
2. On the left side of this page, under **New Users**, click **Create an Account**.
3. After the **Registering** page opens, click **Student**.
4. Follow the instructions to find your school: **Purdue University (West Lafayette, IN )** and then click the **Continue** button.
5. Under the Course Key icon, click the button for 'My instructor gave me a code to register for a class'.

In the **Course Key** box, type in the course key your instructor gave you

6. The **Course Key** code is case sensitive, so type it exactly as it appears (all upper case). NOTE: the capital **E** goes in the smaller, leftmost box and the remainder of the code after the '-' goes in the second and larger box. Click **Continue**.
7. Enter your **entire valid email address** (this will also be your login for iLrn/ThomsonNOW) **and** enter your password and contact information.
8. Read the **End User License Agreement**, select the '**I agree**' button, then click **Continue**.
9. Click **Start using ThomsonNOW** which takes you to your new personal **Home** page.

#### Subsequent Logins

1. In your browser, type and go to <http://www.ilrn.com> .
2. Under **Returning User**, click **Sign In**.
3. If the school name does not appear or is incorrect, then search for it as before.
4. Type in your entire **e-mail address** and **Password**, exactly as when you registered.
5. Click **Sign In**.

#### COMPLETING AN ONLINE HOMEWORK ASSIGNMENT

Click on the **Assignments** page, which gives you a chart that presents Due Dates, Assignments, Course, and Scores.

1. On the Assignments page, click the **Take** button next to the assignment you want to work on.
2. On the screen that appears, click on **start assignment now**. You are then taken to the assignment.  
**Note:** at the side of the page is a list of questions that allows you to skip among questions and that identifies which questions have been answered and unanswered.
3. In the answer field, solve **question 1**; then click **Submit**.
4. Go to **question 2**, etc.
5. When you are done, click "submit assignment for grading."

## Help and Technical support

There is a wealth of on-line help and tech support. Check out the many available links on the iLrn/ThomsonNOW web pages, 'Get Started' link, etc.

### Student Technical Support contacts:

**Phone: 1-800-423-0563(choose option 2)** Monday-Friday 8:30AM to 6PM.

**Email: [tl.support@thomson.com](mailto:tl.support@thomson.com)** (usually responds within 48 hours)

**Technical Support form:** Click the Technical Support link at the bottom of the iLrn/ThomsonNOW page at <http://www.ilrn.com>.

When contacting Technical Support, please provide the following information:

- 1)First and Last Name
- 2)School (including which campus)
- 3)Operating System
- 4)Browser
- 5)Content Access Code or textbook ISBN

### HINTS AND SUGGESTIONS – GETTING STARTED:

- 1) When you have the **palette with the math symbols** to enter answers, the top row is actually a menu of choices. Click on the square root symbol and you will see a template for any root as a choice.
- 2) If you are having trouble with the **login name**, remember your login name is your email address. The whole email address you typed in when you registered.  
For example, 'beststudent@purdue.edu' not just 'beststudent'.
- 3) **How many times you attempt a problem** or a whole assignment has **no effect or penalty on your grade**. Until the due date, you can try any problem or assignment as many times as you want. You can redo problems you miss as many times as you like and thus improve your grade. You can also print off problems and then work on them later. If you logout, the problems you missed will be regenerated with the numbers changed the next time you take the assignment.
- 4) **The biggest difficulty** students seem to have is in **typing their correct answers into the system** the way the iLrn system wants the answer specifically typed in. This problem usually occurs on only a very few of the problems though. Be persistent. Check to see how the answer is written in the back of your book.
- 5) **\*\*Try using campus computer labs**. Some browsers and computers function better with the iLrn system than others. Also, slower dial-up connections will not likely work very well with the system.
- 6) When you login to iLrn, on the 'Assignments' page in the 'score' column there is a 'details' link that will allow you to **view problems and your answers as well as the correct answers** for the assignments you have tried.

NOTE: **The details lists your answer twice**, so read that page carefully.

*Assignment 1 is due September 5<sup>th</sup>.*