ONLINE HW GENERAL HINTS AND SUGGESTIONS:

- **For typing answers into CengageNOW in the correct form, the best guides are the answers in the back of the book, the answers on the even answer overheads in the recitations, and the answers your lecturers recommend.
- **All Online HW assignments are always due at 11:59PM local time, West Lafayette time. No exceptions.
- **You will need to make sure your computer's date, time, and time zone are correct or you will almost certainly experience date/time inconsistencies with the CengageNOW HW system. Our time zone is the Eastern Time Zone, New York time.
- NOTE: If you 'Submit assignment for grading' late, but by less than 24 hours late, then there is an automatic 20% grade penalty, which applies to all problems on the assignment, even those completed correctly before the due date/time(SEE **CAUTIONARY NOTE: BELOW).
- HOPEFUL NOTE: This means if you forget to complete an assignment by the due date/time listed in the Online HW system, then you do have a 24 period after that where you can still earn 80%(16 out of 20) of the points for that Online HW Assignment.
- **CAUTIONARY NOTE: This means if you already have more than 80%(16 out of 20) of the points on a given assignment before the due date/time, and then any "Retake", "View", or "Print" of the assignment in that 24 hour period after the due date/time you will automatically lose 20% of those earned points. BE CAREFUL.
- 1) You can "Retake" assignments and individual problems as many times as you want to until the due date/time for the assignment has passed(Also see the above 3 NOTES). When you login, the taken assignment does not automatically appear, you must click on the "Assignments" tab to be able "Retake" an assignment.
- **CAUTIONARY NOTE: If you click "Retake", "View", or "Print" during the 24 hour period after the due date/time for an assignment you will lose some points(SEE THE 3 NOTES DIRECTLY ABOVE).
- 2) When you login to CengageNOW, on the 'Assignments' page in the 'Actions' column there is a 'View' link that will allow you to view problems and your answers for the assignments you have tried.

 NOTE: **The View lists your answer twice and does not give you the correct answer, so read that page carefully.
- 3) If you are having problems, try using Firefox instead of Internet Explorer for your browser. You do need to have the correct version of JAVA.
- A student has also said the system gets fixed if you simply install JAVA Runtime. This software is available on website www.java.com.

The computers in the iTap lab in the basement of the Math building seem to work great without any modification.

- 4) xy^2 must sometimes be typed as $x * y^2$, $x \cdot y^2$, or $x \times y^2$, however, explicit use of the multiplication symbol is not normally required on most problems like these.
- 5) You can email me at odavis@math.purdue.edu or contact tech support as per the second page of the "Online Homework Instructions" on this MA15900 webpage.
- 6) I typically will be readily available for student problems with the online HW system in my office, Math 812:
 Mon, Wed, Friday 8:30 to 11:00am and 12:30 to 1:30pm.
 Tues and Thurs 9:30am to 11:30am are other normally very good times to drop by my office.
 Anytime you can find me is normally good also.