I get a lot of emails from students every day. So, to help me help you better, please observe the following basic email etiquette.

- 1. Have a meaningful subject line. For example: "Urgent! I missed my exam!"
- 2. Your email should always include your name (FIRST and LAST), class time, and your instructor's name.
- 3. Be concise and get to the point. Give me a brief description of your situation and tell me what you need me to do for you. If I need further information from you, I will let you know.
- 4. Always use proper grammar and spelling. Given today's automated tools, there is no excuse for misspellings and bad grammar. You should re-read every message before hitting "send" and always use spell check functionality.
- 5. If you are asking for help on homework, briefly describe what you have done. I will give you homework help ONLY if I can see that you have made a genuine attempt.