<u>Please observe the following basic email etiquette.</u>

- <u>ALWAYS</u> check the <u>MA 15300 website</u> <u>FIRST</u> before emailing your instructor or the course coordinator. The answers to many questions can be found on the <u>MA</u> <u>15300 website</u>.
- 2. Have a meaningful subject line. For example: "Urgent! I missed my exam!"
- 3. Your email should always include your name (FIRST and LAST).
- 4. Be concise and get to the point. Give me a brief description of your situation and tell me what you need from me. If I need further information from you, I will let you know.
- 5. Always use proper grammar and spelling. Given today's automated tools, there is no excuse for misspellings and bad grammar. You should re-read every message before hitting "send" and always use spell check functionality.
- 6. If you are asking for help on homework, briefly describe what you have done. I will give you homework help ONLY if I can see that you have made a genuine attempt.