

LON-CAPA Troubleshoot

- **Issue:** Not being able to log into LON-CAPA.
Possible Solution: Restart the computer and try again. If it does not work, change your Purdue career account password in mypurdue and try again.
- **Issue:** Images/other contents not displayed properly.
Possible Solution: Try a different browser. Avoid using Internet Explorer.
- **Issue:** Not being able to see new material posted.
Possible Solution: Log out and log back in LON-CAPA.

If none of the above applies to your issue or the instructions above can not solve the problem for you, please contact our LON-CAPA tech support.