LON-CAPA Troubleshoot

- **Issue:** Not being able to log into LON-CAPA.  
  **Possible Solution:** Restart the computer and try again. If it does not work, change your Purdue career account password in mypurdue and try again.

- **Issue:** Images/other contents not displayed properly.  
  **Possible Solution:** Try a different browser. Avoid using Internet Explorer.

- **Issue:** Not being able to see when something is posted.  
  **Possible Solution:** Log out and log back in LON-CAPA.

If none of the above applies to your issue or the instructions above can not solve the problem for you, please contact our LON-CAPA tech support Monte Cooper at cooper99@purdue.edu.

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